

## Visiting St. Thomas Elgin General Hospital Frequently Asked Questions



### My daughter just had a baby, can I visit her?

If your daughter already has an essential caregiver with her and the baby, you will not be able to come to the hospital to visit with her. Only one essential caregiver is permitted for mothers in labour and delivery.



# My mother walks with a cane. She wants me to attend an appointment with her to hear her results. Can I attend the appointment with her?

If your mother requires your physical support to assist her to the appointment, you must pass the screening questions asked at our entrance and wear a mask to enter the hospital. If your mother would like you to attend the appointment with her and the health care team has determined there is enough physical space to keep everyone safe, you may be permitted to attend the appointment. Please speak with your mother (the patient) and the health care team to make arrangements.



### Can I drop off food?

Non-perishable food items can be dropped off for a patient at one of the respective screening desks as long as there has been approval from the patient's care team. The items must be labeled and must be able to sit out without refrigeration. Food items can be dropped off at the screening desk and will be transported to the patient's unit when the care team is available.



### Can I drop off personal belongings?

Personal belongings such as clothing, books and magazines can be dropped off for a patient at one of the respective screening desks as long as there has been approval from the patient's care team. The items must be labeled with the patient's name and room number. We request that expensive items or items with sentimental value be kept at home as the hospital will not replace lost or stolen items. Personal belongings can be dropped off at the screening desk and will be transported to the patient's unit when the care team is available.