WELCOME TO THE EMERGENCY DEPARTMENT

UPON ARRIVAL

You will be assessed by a Triage Nurse to ensure the most serious cases are treated first

NEXT....REGISTRATION

A Registration Clerk will ask some questions and place a patient identification band on your

TO WAITING ROOM

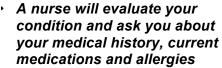
- Some patients may be called into a treatment room <u>before</u> you, even if they arrived <u>after</u> you
- We make every attempt to keep your waiting time as short as possible
- If you are concerned at any time while waiting or you feel your condition has changed, please speak to the triage nurse

Most serious injury or condition among all patients?

TO TREATMENT ROOM

A decision will be made to either send you home or admit you to hospital

If you are going home, discharge instructions will be given to you by the physician or nurse and any other information regarding prescriptions, follow-up tests, or appointments will be provided at this time.



- A physician or resident will perform an examination and ask more questions
- Tests or other procedures may be ordered
- Test results and diagnostic procedures can take time to be completed and for the results to be available