

# WELCOME TO THE EMERGENCY DEPARTMENT

## UPON ARRIVAL

*You will be assessed by a Triage Nurse to ensure the most serious cases are treated first*

## NEXT....REGISTRATION

*A Registration Clerk will ask some questions and place a patient identification band on your*

### TO WAITING ROOM

- *Some patients may be called into a treatment room before you, even if they arrived after you*
- *We make every attempt to keep your waiting time as short as possible*
- *If you are concerned at any time while waiting or you feel your condition has changed, please speak to the triage nurse*

*Most serious injury or condition among all patients?*

**TO TREATMENT ROOM**

*A decision will be made to either send you home or admit you to hospital*

- ❖ *If you are going home, discharge instructions will be given to you by the physician or nurse and any other information regarding prescriptions, follow-up tests, or appointments will be provided at this time.*

- *A nurse will evaluate your condition and ask you about your medical history, current medications and allergies*
- *A physician or resident will perform an examination and ask more questions*
- *Tests or other procedures may be ordered*
- *Test results and diagnostic procedures can take time to be completed and for the results to be available*