

Local Transportation Options

The hospital has preferred transport service providers for stretcher, wheelchair and taxi. You may wish to use these companies or others that are readily available. We recommend you always get a quote and note that transfer costs are your responsibility.

Please work with your health care team to understand what options are suited to your needs.



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Transportation when it is time to leave the hospital

**Your health care team is
here to support you.**

**If you have any
questions or concerns
talk to a health care team
member.**



Leaving Hospital

When it's time for you to leave the hospital it's the responsibility of you and/or your family to make sure transportation arrangements have already been made. Transportation is not provided by the hospital and the hospital does not pay for transportation when someone leaves the hospital.

Planning Ahead

Please be sure to plan ahead and decide who will be available to take you to where you need to go when you need to leave.

Let your health care team know if your driver is likely to change depending on the day and time you leave.

If you will need to use and pay for a taxi, wheelchair or stretcher vehicle, staff can give you a list of available companies. We recommend you always seek a quote when making arrangements



FREQUENTLY ASKED QUESTIONS

If I don't have someone to volunteer to take me will I have to pay?

Yes. If you have 3rd party insurance transportation may be covered. Transportation is not covered by provincial medical plans (OHIP).

If I have a scheduled appointment not related to my hospital care, will I be able to go? What about transportation?

You will need to talk to your care team to find out if you are well enough to go to your appointment.

If you are well enough then you will need to make your own travel arrangements.

What if I have no money with me?

Most providers will accept cash, credit card or debit. Please plan ahead by having a credit or debit card number available when you book the transport.

If I am being transferred to another hospital will I have to arrange and pay for my transportation?

No. This transportation will be arranged by the hospital.

Can I use an ambulance to return home? No. Ambulances are used to respond to emergencies and to transfer people who are critically ill.

Use the space provided to write down any important information.

Date of departure:

Time of departure:

Person taking me:

Cell/phone number:

Other important information: