



Bedside Reporting at STEGH

The St. Thomas Elgin General Hospital (STEGH) has a vision to deliver an excellent patient care experience, in a safe and compassionate environment. Bedside reporting is one step that we will take with you to meet this vision.

What is it?

- An exchange of information between nurses and yourself at the bedside regarding your plan of care, for example the reason you are in hospital, medications, your recovery etc.
- An opportunity for you to participate with the nurses in your own care

When will bedside report occur?

- Twice each day at shift change
- Approximately 7:00 a.m. and 7:00 p.m.

Who is involved?

- You, the patient
- Nurses
- At your own discretion, family members or others



What should I expect?

- Nurses will introduce themselves to you
- Nurses will ask if you wish to be involved in bedside reporting
- An opportunity to clarify your goals
- An opportunity to ask questions and present concerns
- To be involved with your own care to your own comfort level
- To receive complete and timely information about your care
- To receive care in a safe, supportive and inclusive environment

How do we ensure your privacy?

- We will pull curtains between beds
- We will lower our voices during bedside report
- We will ensure that sensitive information is not shared at the bedside
- We will ask visitors to briefly step out, upon your request

If you have questions or concerns about your plan of care, please ask your nurse.

Our CARES Values:
Compassion, Accountability, Respect, Excellence & Safety