

**Media Release**

FOR IMMEDIATE RELEASE

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**STEGH Scores Above the Provincial Average for Quality of Care**

**St. Thomas, ON** – Results of the Hospital Report 2007, an independent provincial report, were reviewed by the STEGH Board of Governors at their October 31<sup>st</sup> meeting. The report provides exhaustive statistical detail, but of critical importance is the overall quality of care as scored by patients. Scores for STEGH in Acute Care, the Emergency Department and Complex Continuing Care were all above the provincial average in the 2007 report.

“It is a great credit to our employees, physicians and volunteers that STEGH continues to score above the provincial average,” says CEO Paul Collins. “However, we strive to be the best and will continue to look for opportunities where we can make improvements.” The Hospital Board of Governors ensures that this report is reviewed and analyzed along with other quality related data including wait times and adverse events.

The objective of the Hospital Report is to ensure that hospitals are accountable to the citizens and tax payers to help people better understand the performance of the hospital system and to support ongoing quality improvement initiatives in hospitals. The report examines data in four quadrants: System Integration and Change, Clinical Utilization and Outcomes, Patient Satisfaction, and Financial Performance and Condition. The data is organized to form a report card, in which all areas must be considered to provide an accurate snapshot of hospital performance.

The Hospital Report series is an ongoing joint effort of the Ontario Hospital Association, the Canadian Institute for Health Care Information (CIHI) the University of Toronto and the Ministry of Health and Long Term Care. Ninety five percent of acute care hospitals voluntarily participate in this report.

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